



**FINANCIAL POLICY****Initial:** \_\_\_\_\_

- **ECC (encrypted credit card): We require a credit card upon check in for your appointment.** Please read the “Credit card/Health savings/Flexible spending Authorization” agreement for specific details. Select the Maximum Amount to be charged on your credit card following your insurance paying their portion. Self-pay patients are not required to provide a credit card.
- **Payment due at time of service for cosmetic visits,** cosmetic procedures, and retail purchases.
- **Medical visits may not be covered, or only partially covered, by insurance.** Insurance plans require the patient to pay a portion of the total fees in the form of a deductibles, cost-sharing, and co-pays. **Your remaining balance will be billed as your responsibility; due upon receipt.** There may be additional charges for biopsies, lab tests, and other procedures done on the day of your visit. You will receive a separate bill from the lab for their fees; our billing department cannot address questions regarding their charge.
- **We accept debit, Visa, MasterCard, Discover, and Care Credit (OAC).**
- **Co-pay due day of service.** If not paid a \$10 statement fee will be added.
- **Surgical procedures:** 100% of estimated cost-share amount due at the time of surgery. Our accounts receivable department will contact you with amount due prior to surgery.
- **Phototherapy and Patch-testing:** Your portion of cost-share due at the time of treatment.
- **Short-Notice Cancellation or No-Show:** If you fail to show OR do not cancel with 24 hours’ notice you will be charged **\$100.00**. As a courtesy, we will deliver a reminder call, text, & email prior to your visit. Failure to receive notifications will not excuse the fee.
  - Esthetician procedures and injections or skin tag removal with a nurse-**\$50.00**.
  - Surgery, Pulse Dye or Vascular Laser, Patch Testing, & Infini-**\$250**.
    - (72+ hours’ notice required to cancel).
- **Non-insured patients/Non-covered services:** Patients with no insurance & insured patients paying for NON-COVERED services. (Medicare, Medicare Advantage, & DSHS required to sign waiver). Payment due at time of service; 25% discount for MEDICAL treatment. We will not bill your insurance.
- **Accounts past 90 days will be sent to an outside collection agency. \$25 fee for NSF/returned checks.**

**TERMINATING THE PROVIDER-PATIENT RELATIONSHIP POLICY****Initial:** \_\_\_\_\_

It is the policy of this practice to maintain a cooperative and trusting provider-patient relationship with its patients. When such a provider-patient relationship has not been formed or a provider-patient relationship is no longer proceeding in a mutually productive manner, it is the policy of this practice to terminate the provider-patient relationship within the bounds of applicable state and federal laws, rules, and regulations; the American Medical Association guidelines, and this policy so that the patient can develop the type of trusting relationship with another provider that is essential to successful continued care and treatment. The types of circumstances that can result in termination include, but are not limited to, the following: Noncompliance with treatments recommended by the practice, physician, or other healthcare provider, failure to pay, consistent with our financial policy, consistent failure to keep appointments, threatening or abusive behavior directed at office staff, providers, or patients, patient is deceptive/lies, patient abuses medication, or patient decides to leave the practice.

**MEDICARE PATIENTS ONLY****Initial** \_\_\_\_\_

I authorize any holder of medical or other information about me to release to the Social Security Administration or its intermediaries or carrier any information needed for this or a related Medicare claim. I permit a copy of this authorization to be used in place of the original, and request payment of medical insurance benefits either to myself or the party who accepts assignment. Regulations pertaining to Medicare assignment of benefits apply.

Printed name of patient or responsible party (party/guardian): \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**PATIENT HEALTH HISTORY INTAKE FORM (Complete Yearly)**

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Preferred Pharmacy: \_\_\_\_\_ Pharmacy location/address: \_\_\_\_\_

Primary Care Physician \_\_\_\_\_ Referred by: \_\_\_\_\_

- **Ethnicity: *REQUIRED*** ( )Hispanic or Latino ( )Not Hispanic or Latino ( )Unknown
- **Race: *REQUIRED*** ( )American Indian or Alaska Native ( )Asian ( )Black or African American ( )Native Hawaiian or Other Pacific Islander ( )Caucasian ( )Other Race **Preferred Language: *REQUIRED*** \_\_\_\_\_

**(OPTIONAL SECTION) Sexual Orientation & Gender Identify Questions****Sexual Orientation**

- Do you think of yourself as:
- \_\_\_ Straight
- \_\_\_ Lesbian, gay, or homosexual
- \_\_\_ Bisexual
- \_\_\_ Something else
- \_\_\_ Don't know
- \_\_\_ Choose not to disclose

**What sex were you assigned at birth on your original birth certificate?**

- \_\_\_ Male \_\_\_ Female
- \_\_\_ Choose not to disclose

**Gender Identity**

- What is your current gender identity? (check one):
- \_\_\_ Male \_\_\_ Female
- \_\_\_ Transgender Male/Trans Man/Female-to-Male (FTM)
- \_\_\_ Transgender Female/Trans Woman/Male-to-Female (MTF)
- \_\_\_ Genderqueer, neither exclusively male nor female
- \_\_\_ Additional Gender Category/(or Other), please specify: \_\_\_\_\_
- \_\_\_ Choose not to disclose

**Past Medical History (Circle all that apply)**

Anxiety	Depression	Hypothyroidism
Arthritis	Diabetes	Leukemia
Asthma	End stage renal disease	Lung cancer
Atrial fibrillation	GERD	Lymphoma
Bone marrow transplant	Hearing loss	Prostate Cancer
BPH	Hepatitis	Radiation Therapy
Breast Cancer	Hypertension	Seizures
Colon cancer	HIV/AIDS	Stroke
COPD	High Cholesterol	Other: _____
Coronary artery disease	Hyperthyroidism	NONE OF THE ABOVE _____

**Past Surgical History (Circle all that apply)**

Appendix removed	Biological valve replacement	Kidney transplant
Bladder removed	Coronary artery bypass surgery	Kidney removal: Nephrectomy
Breast biopsy	Heart transplant	Liver removal: Hepatectomy
Lumpectomy (R, L, Bi)	Mechanical valve replacement	Liver transplant
Mastectomy (R, L, Bi)	Percut trans. Coronary angio	Liver shunt
Colectomy: Cancer resection	Joint replacement, hip (R, L, Bi)	Ovaries removed: Endometriosis
Colectomy: Diverticulitis	Joint replacement, knee (R, L, Bi)	Ovaries removed: Cancer
Colectomy: IBD/IBS	Kidney biopsy	Ovaries removed: Cyst
Gallbladder removed	Kidney stone removal	Ovaries: Tubal Ligation

Pancreas: Pancreatectomy  
 Prostate biopsy  
 Prostate removed: Prostatectomy  
 Trans. Resection of Prostate  
 Rectum: APR  
 Rectum: Low Anterior Resection

Basal cell cancer surgery  
 Melanoma surgery  
 Skin biopsy  
 Squamous cell carcinoma surg.  
 Spleen removed  
 Testicles removed

Hysterectomy: Fibroids  
 Hysterectomy: Uterine cancer  
 Hysterectomy: Cervical cancer  
 Other: \_\_\_\_\_

**Skin Disease History (Circle all that apply)**

Acne	Dry skin	Poison ivy
Actinic Keratosis	Eczema	Precancerous moles
Asthma	Flaking or itchy scalp	Psoriasis
Basal cell skin cancer	Hay fever/allergies	Squamous cell skin cancer
Blistering sunburns	Melanoma	Other _____

**Do you wear sunscreen?** Yes No      **Do you tan in a tanning salon?** Yes No  
**Do you have a family history of Melanoma?** Yes No      **If yes, which relative?** \_\_\_\_\_

**Medications:** Enter **all** current medications (**with name, dosage, frequency, & route of administration**), including topical, over-the-counter, and supplements

_____	_____	_____
_____	_____	_____
_____	_____	None (Circle if taking none).

**Known allergies?** Y N (List): \_\_\_\_\_

**Social History: (Circle all that apply)**

- Have you ever had a Melanoma? YES NO
- Alcohol Use: None Less than 1 drink a day 1-2 drinks a day 3 or more drinks a day
- Cigarette Smoking: Never Quit/Former Smoker Smoke less than Daily Daily Smoker
  - **Need support to quit? Free support line: 1.800.784.8669**
- New medications/changes to medications since last visit? YES NO
- Immunized for Flu this year: YES NO
  - **It is beneficial, for most patients, to have your shot yearly.**
- Pneumonia Vaccine: YES NO Year \_\_\_\_\_
- Advanced Directive-Living Will, Power of Attorney, Health care Proxy: YES NO Unknown
- Person who makes decisions (Name/Phone): \_\_\_\_\_ Phone: \_\_\_\_\_

**Immediate Family Health History (mother, father, sister, brother).** Enter who it applies to in blank area.

- |  |                        |
|--|------------------------|
| • Psoriasis _____                                      | Cancer _____           |
| • Eczema _____   | Stroke _____           |
| • Diabetes _____                                       | Arthritis _____        |
| • Hypertension _____                                   | Thyroid Disorder _____ |
| • Asthma _____   |                        |
| • Other condition (list with who it applies to): _____ |                        |

**CREDIT CARD/HEALTH SAVINGS/FLEXIBLE SPENDING CARD AUTHORIZATION**

The providers at Dermatology and Laser Center NW are dedicated to providing excellent and affordable care to their patients. Your understanding of our financial policy is important to our ongoing professional relationship.

Due to the healthcare act and high deductible insurance plans which shift cost to the patient, we are experiencing an increased volume in overdue balances. In response we have implemented a credit card agreement policy. We will ask for a credit card upon check-in to be used later to pay your portion of the bill. Debit cards will process as credit. Many patients find this to be a convenient way to pay their member responsibility after insurance has paid. **A separate authorization agreement is required for each family member.**

Your card will be entered in our secure **Pay Junction** portal upon check-in for your appointment and the card number will be encrypted and stored by the bank. ONLY THE LAST 4 DIGITS OF YOUR CARD AND EXPIRATION DATE WILL BE VIEWED ON YOUR ACCOUNT TO CONFIRM THE CARD IS ACTIVE. You *may* see a temporary authorization hold on your account for \$0.01 which your bank may use for account verification purposes only, it is not a formal transaction.

Please note that all your rights with respect to the use of your card will remain in effect. This policy will in no way prevent you from being able to dispute a charge or question your insurance company's determination of payment.

Co-pays will remain due at the time of your appointment as per the contract you have with your insurance company. We will bill your claim to your insurance company who is required to send us and you an Explanation of Benefits letter, either by mail, or email, which will indicate your total Member Responsibility Due. Your Co-pay payment will be applied to your total Patient Responsibility Due for that claim.

**After we have received your Explanation of Benefits indicating your responsibility you will receive 1 statement. If your balance is not paid in 30 days your credit card will be charged for the amount you have agreed to below. If your balance exceeds this amount you will receive a statement showing your additional remaining balance, due upon receipt. Ensure your card account is active and fully funded. Dermatology and Laser Center NW will not be responsible for overdraft fees.**

If you have any questions about this policy, or if your credit card information changes, please ask one of our receptionists or call us at 360.676.1470.

**CIRCLE selection for Maximum Amount to be charged on your credit card. Last 4 digits: \_\_\_\_\_**

- 1. Total balance due after insurance.                      2. \$150.00                      3. \$100.00                      4. \$50.00**

I have read Dermatology and Laser Center NW's credit card authorization policy and agree to the terms of this policy:

**PATIENT NAME (print): \_\_\_\_\_ DATE: \_\_\_\_\_**

**CARDHOLDER NAME (print): \_\_\_\_\_ CARD HOLDER SIGNATURE: \_\_\_\_\_**

**STATEMENT & RECEIPT OPTION (Circle):      NO RECEIPT      EMAIL      MAIL STATEMENT & RECEIPT**

**EMAIL ADDRESS: (Print clearly): \_\_\_\_\_**